

NCLHDA STRATEGIC ROADMAP

JULY 2021-JUNE 2025

MISSION

Support North Carolina Local Health Departments in innovating and advancing public health through accreditation

VISION

All North Carolina Local Health Departments utilize the accreditation process to continually build their capacity to equitably respond to the unique health needs of their community

CORE VALUES & PRACTICES

Quality

We view accreditation as a dynamic learning process, and we continually assess and revise our program to improve over time.

Partnership

We engage with partners to share perspectives, effectively leverage our resources and maximize our collective impact.

Equity

We work with partners to advance and improve system-level changes to promote and enhance diversity, equity and inclusion for all.

Adaptability

We respond to changes in the field, balancing clarity, flexibility and consistency.

Reliability

We provide reliable leadership, expectations and resources.

Transparency

We communicate clearly and openly share program information and decisions

Efficiency

We streamline efforts to maximize impact and reduce duplication.

STRATEGIC PRIORITIES

1. Evolve NCLHDA standards, benchmarks and activities as state strategy and local capability progresses
2. Streamline the NCLHDA program for efficiency, interoperability and relevancy
3. Build quality improvement into the NCLHDA program structure
4. Lead efforts to improve diversity, equity and inclusion through the accreditation program
5. Intentionally engage partners, including but not limited to Health Directors, Boards of Health, County Commissioners, DPH, Commission for Public Health and State Legislature, in NCLHDA program impacts and accomplishments to support the capacity of the public health system overall

ONE-YEAR MILESTONES

1. Expand NCLHD Accreditation Dashboard use beyond evidence submission and review
2. Roll out the HDSA Interpretation Document v7.0
3. Collaborate with LHDs to design quality improvement and equity supports
4. Initiate the process of reviewing administrative rules
5. Explore options for sustainable remote site visits
6. Build an interactive system for visualizing data about accreditation activities



NORTH CAROLINA
Local Health Department
Accreditation