

2024 NCLHD Accreditation

Annual Update Webinar



NORTH CAROLINA
Local Health Department
Accreditation



GILLINGS SCHOOL OF
GLOBAL PUBLIC HEALTH
North Carolina
Institute for
Public Health



**Thank you for
being here!**



Webinar Logistics

For those live:

- Pose questions or comments via the chat box during the presentation

For those viewing as an archive:

- Email NCLHDaccreditation@unc.edu with any questions

Agenda



Welcome & Review

2024 Document Updates

Leadership & Strategy
Updates

Resources & Initiatives

NCIPH Accreditation Team



Margaret Benson Nemitz
Interim Accreditation
Administrator



Eliza Allen
Operations Director



Faith Van Buskirk Feldt
Accreditation Coordinator



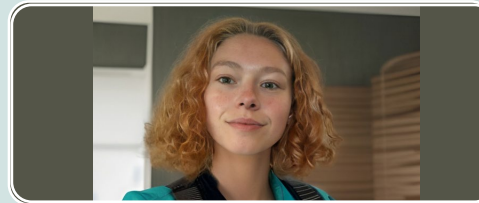
Sarah Salzmann
Program Assistant



David Stone
Phase 3 Coordinator



Ariana Frazier
GRA – Partner Coordinator

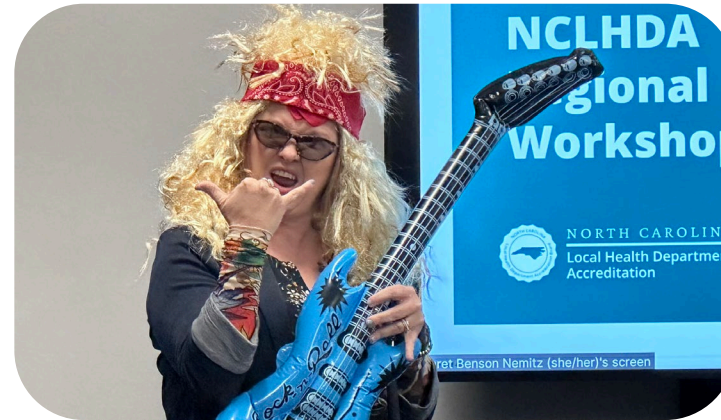


Bridget Nelson
GRA – Infrastructure Analyst



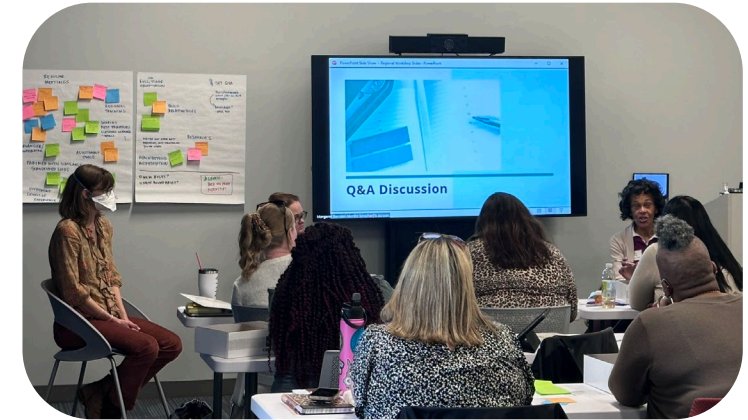
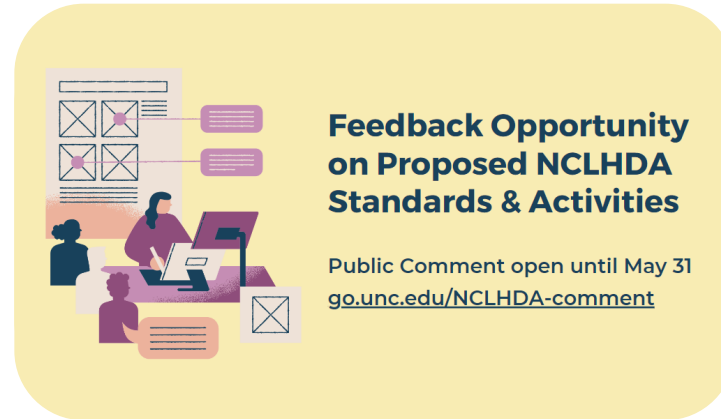
Rebecca Ainis
GRA – Rules Analyst

**2023:
we did it!**



ACCREDITATION 101: NEW AAC TRAINING

April 18 @ 10 a.m. – 3:00 p.m.
\$25 fee; registration open now!



Fall OFFICE HOURS

Grab a coffee and chat with the NCLHDA team about
HDSAI interpretation, dashboard questions, and all
things accreditation!

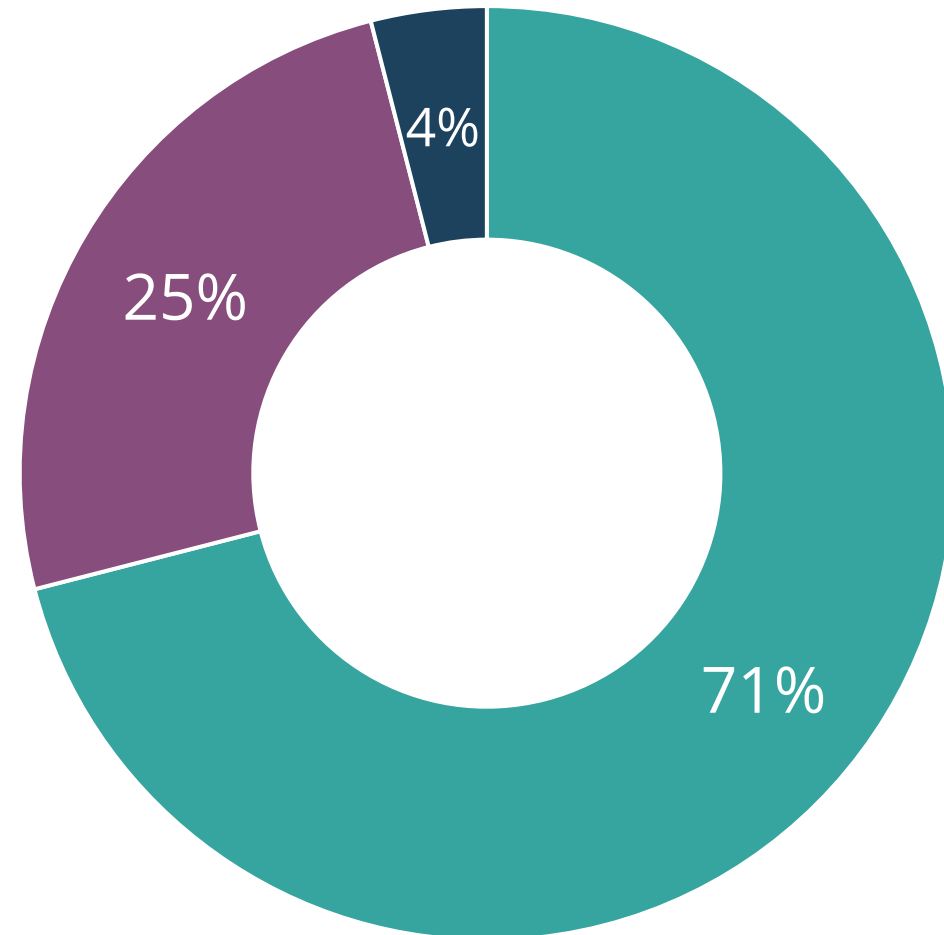


REVIEW OF 2023 SITE VISITS

Site Visits in 2023

Reaccreditation Status, 2023 Site Visits (n=24)

- Reaccredited with Honors (17)
- Reaccredited (6)
- Conditional Accreditation (1)



Top Activities Missed in 2023

#	Activity Title	# Missed
24.3	Staff Orientation and Continuing Education	7
26.1	Non-Discrimination Policy	4
5.1	24/7 Reporting System	3
26.2	Management Team Recruitment and Retention Policy	3
30.6	Cleaning/Disinfection/Maintenance of Equipment	3
31.4	Position Descriptions	3
33.5	Cost of Services in Setting Fees	3
36.2	BOH New Member Training	3



2024 UPDATED DOCUMENTS

Annually Updated Documents

- ✓ Site Visit Schedule
- ✓ Boards of Health Resources
- ✓ Operational Guidelines
- ✓ HDSEI Interpretation Document 2024

Site Visit Schedule

<https://nclhdaccreditation.unc.edu/process/schedule/>

N.C. LOCAL HEALTH DEPARTMENT

Accreditation Cycle Schedule

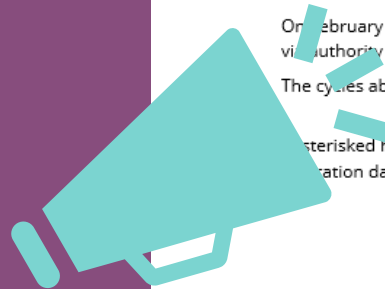


Reaccreditation Year	2024		2025		2026		2027	
90-Day Notification	8.1.23	3.1.24	8.1.24	3.1.25	8.1.25	3.1.26	8.1.26	3.1.27
Program Letter Due	9.15.23	4.15.24	9.15.24	4.15.25	9.15.25	4.15.26	9.15.26	4.15.27
HDSA Due	11.1.23	6.1.24	11.1.24	6.1.25	11.1.25	6.1.26	11.1.26	6.1.27
Site Visit	Winter 2024	Fall 2024	Winter 2025	Fall 2025	Winter 2026	Fall 2026	Winter 2027	Fall 2027
Accreditation Expires	5.18.24	11.16.24	5.10.25	11.22.25	5.8.26	11.18.26	5.19.27	11.17.27
	<ul style="list-style-type: none"> Caswell Forsyth Madison Moore Northampton Onslow Randolph Transylvania Wayne 	<ul style="list-style-type: none"> Cherokee Foothills District Greene Iredell Johnston Union 	<ul style="list-style-type: none"> Albemarle District Bladen Columbus Gaston Graham Guilford Jackson Mecklenburg Montgomery Pitt Robeson Rockingham Sampson Wilkes 	<ul style="list-style-type: none"> Alamance Edgecombe Halifax Richmond Polk Surry Swain Wake Warren 	<ul style="list-style-type: none"> Clay Duplin Franklin Haywood Lee Lincoln Person Rowan Scotland Stokes Wilson 	<ul style="list-style-type: none"> Alexander Buncombe Carteret Chatham Davidson Henderson Martin Tyrrell Washington District New Hanover Pamlico Pender Toe River District Yadkin Yancey* 	<ul style="list-style-type: none"> Appalachian District Beaufort Brunswick Burke Cabarrus Caldwell Cleveland Cumberland Dare Davie Durham Hoke Hyde Jones Orange 	<ul style="list-style-type: none"> Anson Catawba Craven Granville Vance District Harnett Lenoir Macon Nash* Stanly

On February 19, 2021, the NCLHD Accreditation Board voted to extend all accreditation cycles twelve months in accordance with Executive Order 193, Section 3(C) via authority granted by the NCDHHS Secretary in response to the COVID-19 pandemic.

The cycles above reflect this extension. If you have any questions about the assessment cycle, please email NCLHDaccreditation@unc.edu

At-risk health departments are conditionally accredited. Conditionally accredited health departments must resubmit evidence before the conditional accreditation date, and also must remain in their typical accreditation cycle schedule. See the NCLHDA Process Operational Guidelines for more information.



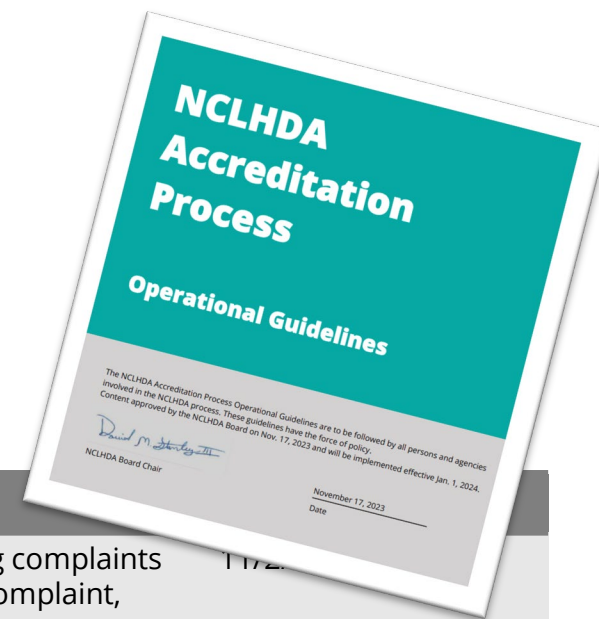
Boards of Health Resources

<https://nclhdaccreditation.unc.edu/updates/shared-resources/>



Process Operational Guidelines

[https://nclhdaccreditation.unc.edu/
process/documents/](https://nclhdaccreditation.unc.edu/process/documents/)



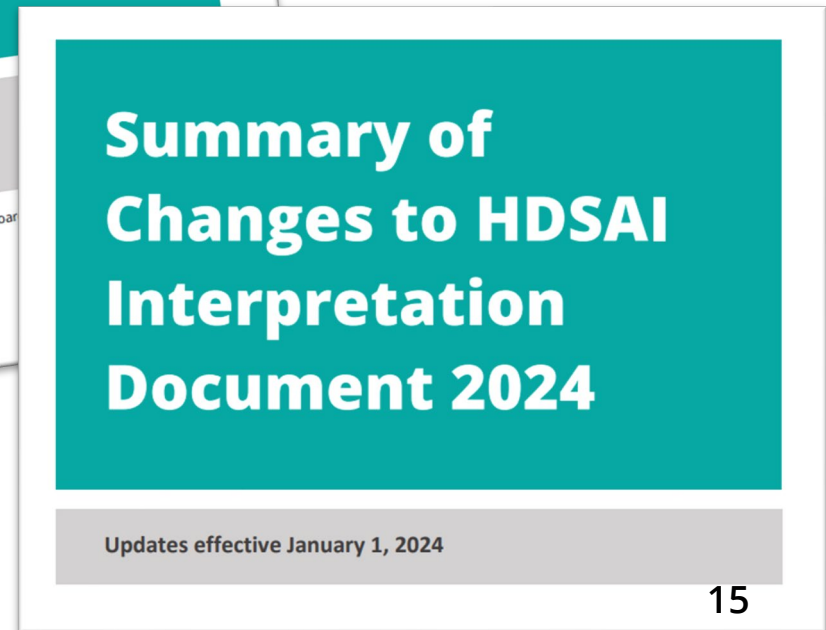
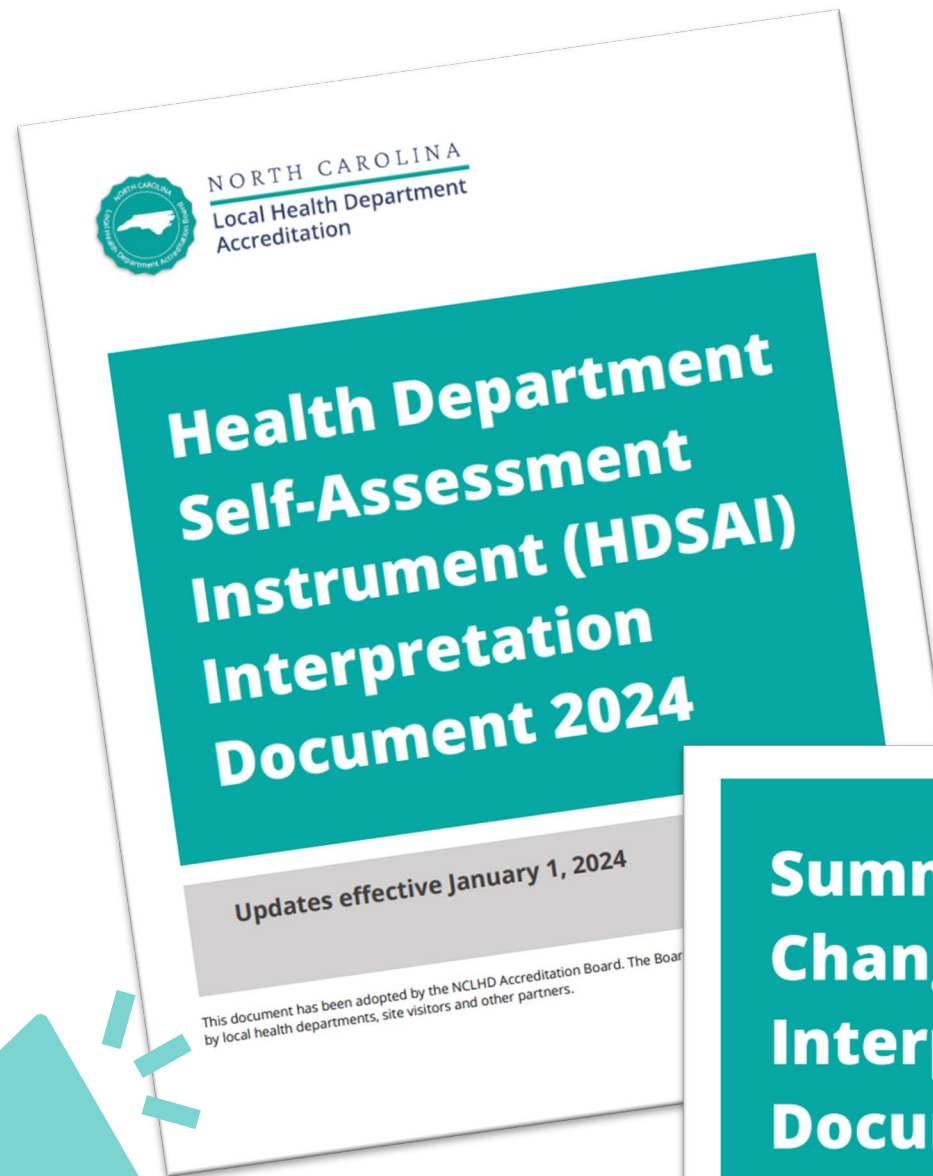
Page	Topic	Change		
p. 10	Complaints Against an Accredited Health Department	Updated role of Board in reviewing complaints and simplified the definition of a complaint, consistent with Appendix 9	11/2/23	MBN
p.33	Appendix 9	Updated definition of complaint	11/2/23	MBN
p.33	Appendix 9	Added option for complainant to contact the Board through an online form	11/2/23	MBN
p.33-34	Appendix 9	Added language on responding to complaints that are submitted but are determined to not be related to accreditation Standards, Benchmarks, and/or Activities	11/2/23	MBN
p.34	Appendix 9	Removed reference of confidentiality, consistent with FOIA	11/2/23	MBN
p.34	Appendix 9	Added a request for response within 15 business days	11/2/23	MBN
p.34	Appendix 9	Retitled section header to clarify board actions consistent with options outlined in board actions 2.a-c	11/2/23	MBN





HDSAI Interpretation Document 2024

<https://nclhdaccreditation.unc.edu/process/documents/#hdsai>



HDSAI Interpretation Document 2024

- ✓ Defines electronic signatures
- ✓ Incorporates the **retrospective 2020-2021 edits** directly into the document!





What this means

- ✓ Streamlined interpretation
 - ✓ “New” HDsAI option requires just ONE document
 - ✓ Simplified HDsAI options for Health Departments
- ✓ COVID exceptions for health departments stay the same!

Example: Activity 1.2

Activity 1.2

State of the County's Health Report

STANDARD

Agency Core
Functions and
Essential Services

FUNCTION

Assessment

BENCHMARK

1: A local health department shall conduct and disseminate results of regular community health assessments.

ESSENTIAL SERVICES



ACTIVITY

The local health department shall update the community health assessment with an interim "State of the County's Health" report (or equivalent) annually. The report shall demonstrate that the local health department is tracking priority issues identified in the community health assessment, identifying emerging issues and shall identify any new initiatives.

REQUIRED DOCUMENTATION

- A. Since the previous site visit, copies of each annual SOTCH report produced
AND
- B. Letters from NCDPH stating each SOTCH meets content requirements described above
AND
- C. If applicable, a letter from NCDPH stating that CAP(s) have been accepted

INTERPRETATION

Intent

The intent of this activity is to show how the agency is continuing to use the data of the CHA in its work, and as a resource for the community on this work. The State of the County's Health (SOTCH) report also will use any data/statistics that the LHD wishes to report and will include new programs that may have been implemented by the LHD. For this activity, the department is required to update the community health assessment using a SOTCH report that is produced annually. Updating the CHA and informing the community of this resource encourages community engagement, accountability and approval to ensure that the community members feel heard and valued.

Guidance

This activity is required by NCDPH by Consolidated Agreement. NCDPH has requirements for the SOTCH Report. The department must provide copies of all annual SOTCH reports produced since the previous site visit. The department must also provide the letter of receipt from NCDPH and any CAPs for each of the SOTCH reports that were submitted. There is not a required SOTCH report for the same year that a Community Health Assessment report is completed.

Notes for 2020-2021 evidence: While still required in 2020 and 2021 (if a CHA was not conducted in that year), SOTCH report extensions within the year due granted by the Director of Community Health Assessment at NCDPH will be honored as will submission of web-based, one-page SOTCH reports using a template provided by NCDPH that addresses the three requirements stated in the Activity language (tracking priority issues from CHA, identifying emerging issues, and identifying new initiatives.)

Activities with ***“Notes for 2020- 2021 Evidence”***

- 1.1 – Community Health Assessment
- 1.2 – State of the County’s Health Report
- 7.3 – Environmental Health Complaints/Referrals
- 15.1 – Agency Strategic Plan
- 15.3 – Policy Review and Revision
- 15.5 – Staff Orientation on Policies and Procedures
- 16.3 – Environmental Health Legal Training
- 23.2 – Certified and Licensed Staff
- 24.3 – Staff Orientation and Continuing Education
- 30.6 – Cleaning/Disinfection/Maintenance of Equipment
- 31.4 – Position Descriptions
- 31.5 – Performance Appraisal System
- 33.5 – Cost of Services in Setting Fees
- 36.3 – BOH Ongoing Member Training
- 38.1 – BOH Review of Community Health Reports
- 38.2 – BOH Review of Health Data and Citizen Input

Simplified “New” HDSAI Option

Previous



NEW:
Current HDSAI

Use **current HDSAI Interpretation**
for each year

EXCEPT 2020-2021

Use the HDSAI interpretation 2020-
2021 for pieces of evidence collected
in 2020-2021

Updated



NEW:
Current HDSAI

Use **current
HDSAI Interpretation**
for each year

Updated HDSAI Interpretation Options

1



STANDARD:
Calendar year
applies

Use the HDSAI interpretation version that was **in effect for the year a piece of evidence was collected**

2



NEW:
Current HDSAI

Use **current HDSAI Interpretation** for each year

Bonus Updates!

Accreditation Status by LHD

<https://nclhdaccreditation.unc.edu/updates/shared-resources/>

[Home](#) [Calendar](#) [About the NCLHDA Program](#) [Accreditation Process](#) [LHD Training](#) [Updates & Resources](#) [Program Data](#)

[Home](#) / [Program Data](#) / Accreditation Status by Health Department

Program Data

- [Accreditation Status by Health Department](#)
- Data Archives
- Site Visit Data Viz
- Annual Reports
- Conference Presentations
- Accreditation Evaluation and Stakeholder Reports
- Publications
- Annual Survey Results

Accreditation Status by Health Department

The table below lists the current accreditation status for each local health department in North Carolina. You can filter the table by health department name, accreditation status, adjudication date, or accreditation expiration. Explore the [Accreditation Cycle Schedule](#) for more details about upcoming accreditation cycle dates.

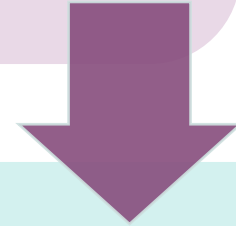
Show entries Search:

Health Department Name	Accreditation Status	Accreditation Adjudication Date	Accreditation Expiration
Anson County Health Department	Reaccredited with Honors	2023 - November	2027 - November
Catawba County Public Health	Reaccredited with Honors	2023 - November	2027 - November
Craven County Health Department	Reaccredited with Honors	2023 - November	2027 - November
Granville Vance Public Health	Reaccredited	2023 - November	2027 - November
Harnett County Health Department	Reaccredited with Honors	2023 - November	2027 - November
Lenoir County Health Department	Reaccredited with Honors	2023 - November	2027 - November
Macon County Public Health	Reaccredited	2023 - November	2027 - November

Improving the Good Faith Effort Check

Process to Date

- Check supplemental materials
- Randomly review 10 activities for documentation & narrative
- Send template email



Planned updates

- Clarify expectations
- Use VMSG reports to give specific and comprehensive feedback
- Update and personalize email templates

Q & A

What questions do you have about the 2024 updated materials?

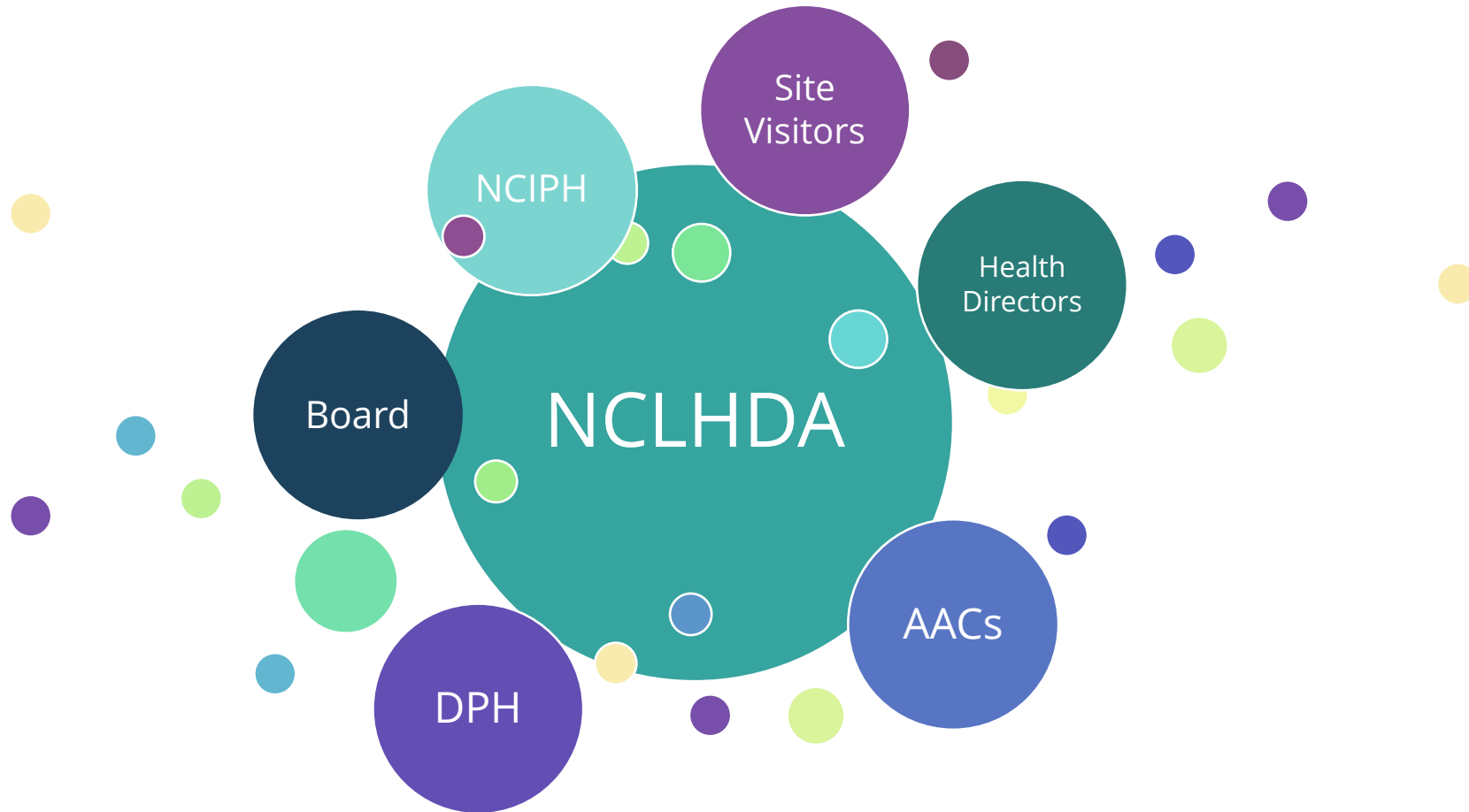


COFFEE BREAK – see you at 10:25!



NCLHDA LEADERSHIP UPDATES

Accreditation is a Group Effort!



NCLHD Accreditation Board Transitions



Sad Goodbyes

- Dr. Saini Raj Kundapati, BOH
- Rhonda Stephens, DPH
- John Rouse, Health Director

Warm Welcomes

- Kim Smith, Health Director
- Marielena Moreno-Garcia, BOH
- Dan Brummitt, Commissioner
- Malishai Woodbury, Commissioner

New Site Visitors

2022 and 2023 site visit cohorts now fully trained and completed shadowing



2024 Site Visit Team

Public Health Administration	Public Health Nursing	Environmental Health	Board of Health
Ann Absher*	Ann Absher*	Heath Cain*	Sylvia Chapman
Pam Brown	Kim Crump	Holly Haire	Tina Dixon
Heath Cain*	<i>Teresa Ellen*</i>	Victoria Hudson	Rebecca McLeod*
<i>Teresa Ellen*</i>	Deborah Herring	Angela Manning	<i>Leah Mayo</i>
Wes Gray	Laura Price	Betsy Meeks	<i>Michael Rhodes*</i>
Tommy Jarrell	Wendy Smith	Daniel Ortiz	<i>Martha Salyers</i>
Rebecca McLeod*	Cynthia Stitt	<i>Michael Rhodes*</i>	
<i>Michael Rhodes*</i>	Leeanne Whisnant*	Alicia Pickett	
Leeanne Whisnant*		Debra Yarbrough	

Italics: Shadowed Fall 2023

* Indicates a site visitor who can serve in multiple roles

AAC Advisory Council

Updates and Shared Resources

[HDSAI Interpretation](#)

[NCLHDA Dashboard](#)

[Stories from the Field](#)

[Monthly Highlights](#)

[Resources](#)

[Why Accreditation Matters
for Local Public Health](#)

[Regional Workgroups](#)

[Accreditation Schedule and
Contact List](#)

NCLHDA Region	NCLHD Regions	Regional Workgroup Coordinator	AAC Advisory Council Representative
Yellow	1 and 2	Kelli Buckner , Buncombe County HD	Martha Thomasson , Jackson County DPH
Orange	2-4	Currently Recruiting	Currently Recruiting
Dark Blue	3	Laken Royall , Yadkin County HSA	Emily Mayes , Surry County Health and Nutrition Center
Light Blue	4	Bailey Caudle , Cleveland County PHC	Currently Recruiting
Green	5	Marcy Williams , Orange County Health Department	
Teal	6	Margaret Gibbons , Montgomery DoH	Wendy Kennon , Randolph County Public Health
Pink	8	Currently Recruiting	Currently Recruiting
Red	9	Laura Willingham , Dare County DHHS	
Purple	10	Currently Recruiting	Currently Recruiting

New Leadership @ NCIPH



John Wiesman, DrPH, MPH
Associate Dean for Practice



Amy Joy Lanou, PhD
Director of NCIPH

Workgroup Representatives

Standards Workgroup

- Susan Haynes Little
- Jennifer Greene
- Ashley Stoop
- Emily Mayes
- Jo Morgan
- Victoria Hudson
- Tommy Jarrell
- Jessica Silver

Health Director Accreditation Working Group

- Quintana Stewart, *health director chair*
- Ashley Stoop
- David Howard
- Jane Hinson
- Jen Greene
- Jennifer McCracken
- Kathy McGaha
- Kristen Richmond-Hoover
- Mike Zelek
- Nina Oliver
- Patrick Brown
- Sarah Banks
- Scott Harrelson
- Wanda Robinson



NCLHDA STRATEGIC UPDATES

Accreditation Infrastructure

Legislation (Statutes: G.S. [130A-34.1](#); [130A-34.4](#))

- Requires LHDs to attain and maintain accreditation through NCLHDA Board and makes funding contingent upon accreditation
- Outlines process involving self-assessment and site visit to review EPHS, facilities and admin, staff competencies/training, governance, and fiscal management
- Requires CPH to adopt rules addressing process and LHD accreditation standards

No proposed revisions currently

Rules ([10A NCAC Chapter 48](#))

- Establishes the processes required by the legislation, including reaccreditation length of 4 years
- Establishes benchmarks and activities for the standards required by statute, listing out current 41 benchmarks and 147 activities

**Phase 3
Focus:**
50 drafted activities

[HDSAI Interpretation Document](#)

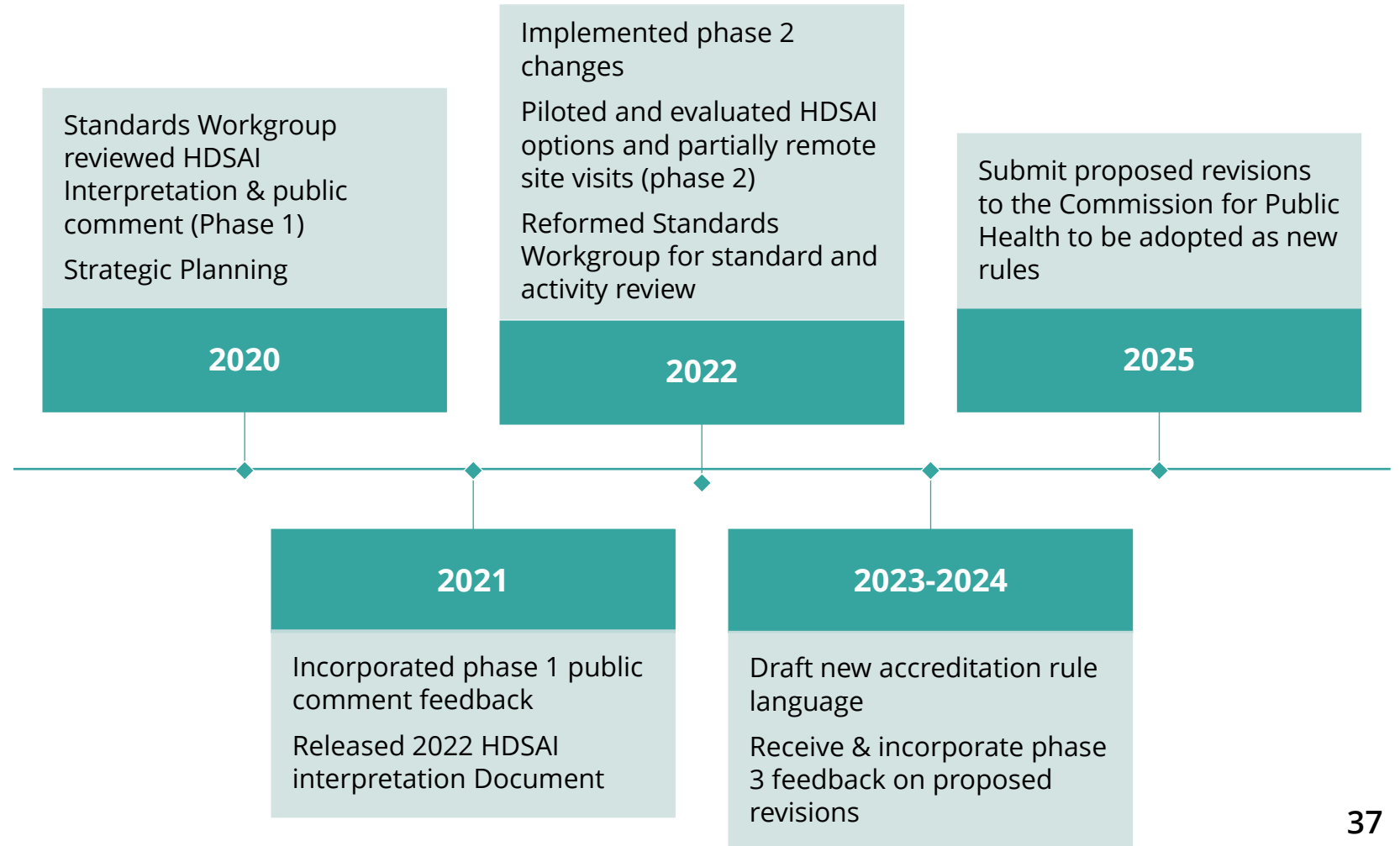
- Explains Accreditation Board's interpretation of rules
- Identifies evidence to be used to satisfy the activities specified in the rules
- Integrates other existing program requirements

**Phase 1
Focus:**
HDSAI 2022

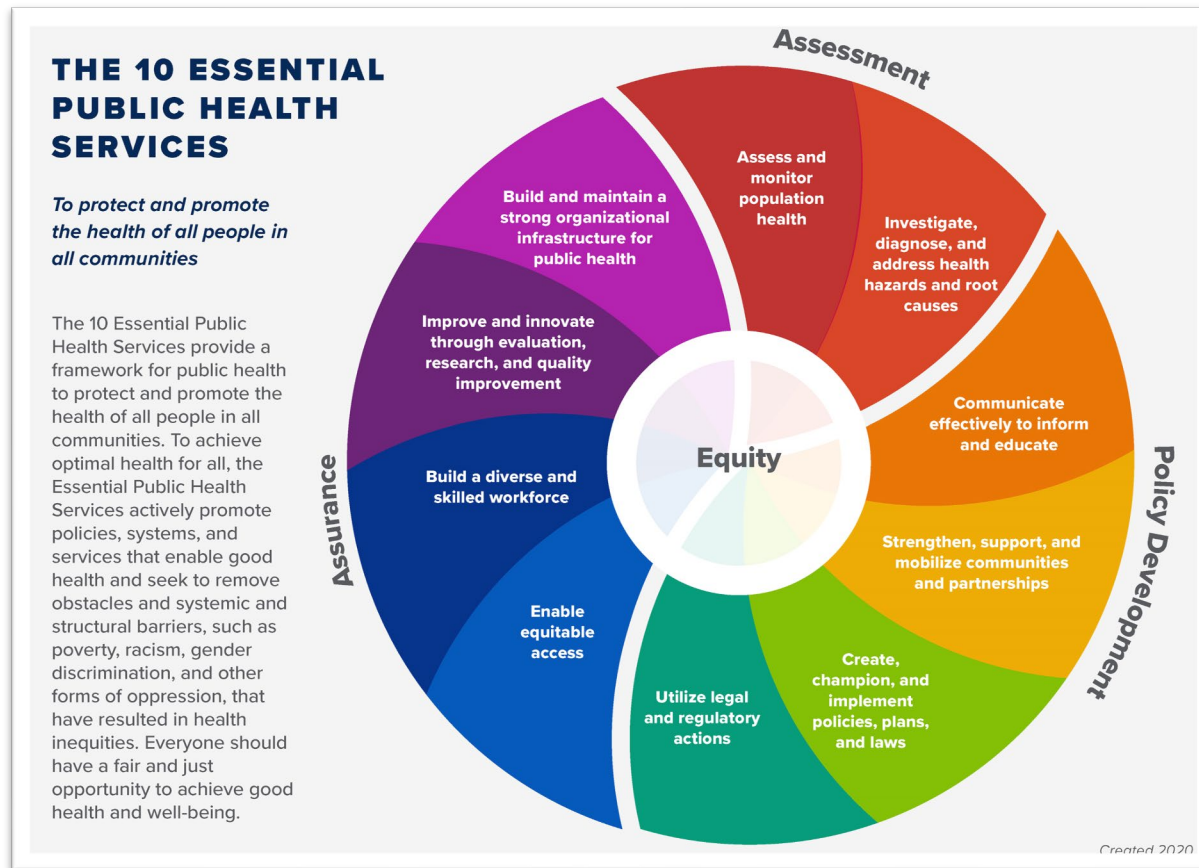
Process to Date

Multi-year revision process

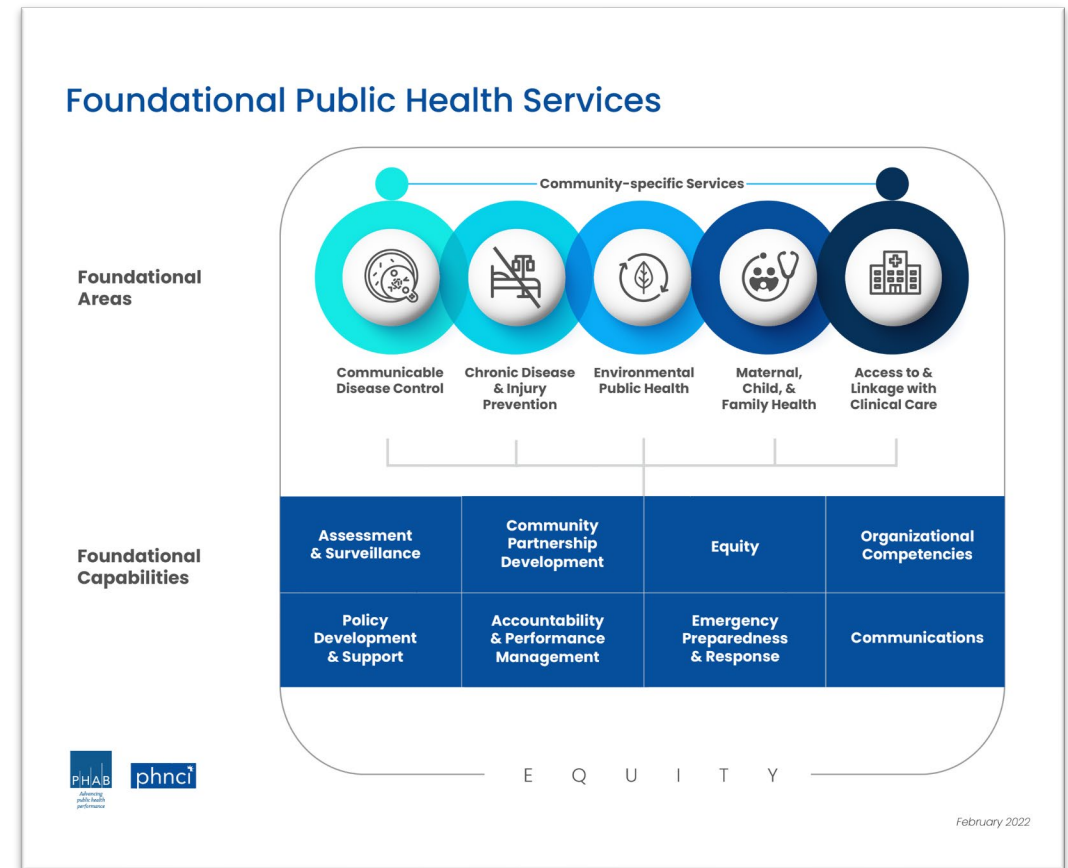
- Phase 1: Updating HDSAI Interpretation Document
- Phase 2: Evaluation
- Phase 3: Modifying rules language



Guiding Frameworks



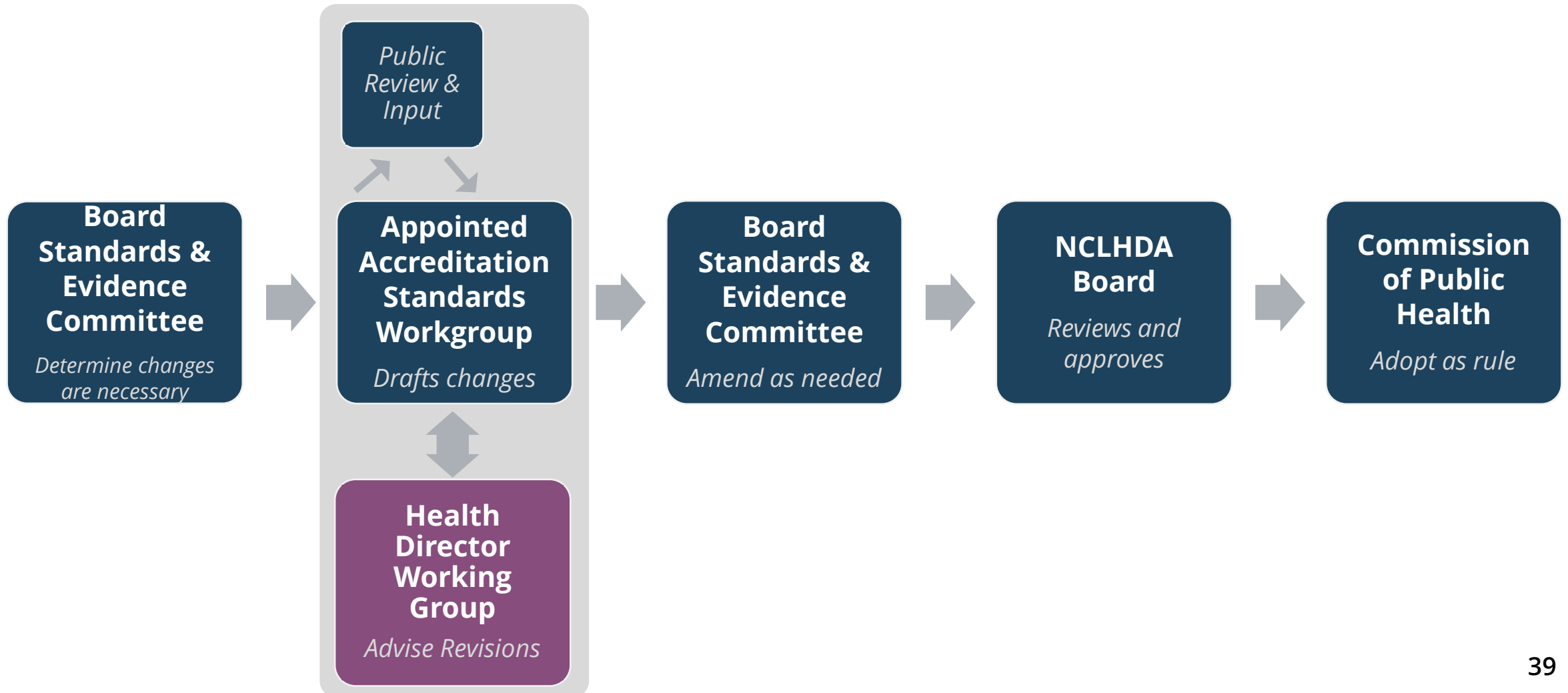
<https://www.cdc.gov/publichealthgateway/publichealthservices/essentialhealthservices.html>



<https://phnci.org/transformation/fphs>

Summary of NCLHDA Process for Revisions

[Appendix 1 of Process Operational Guidelines](#)



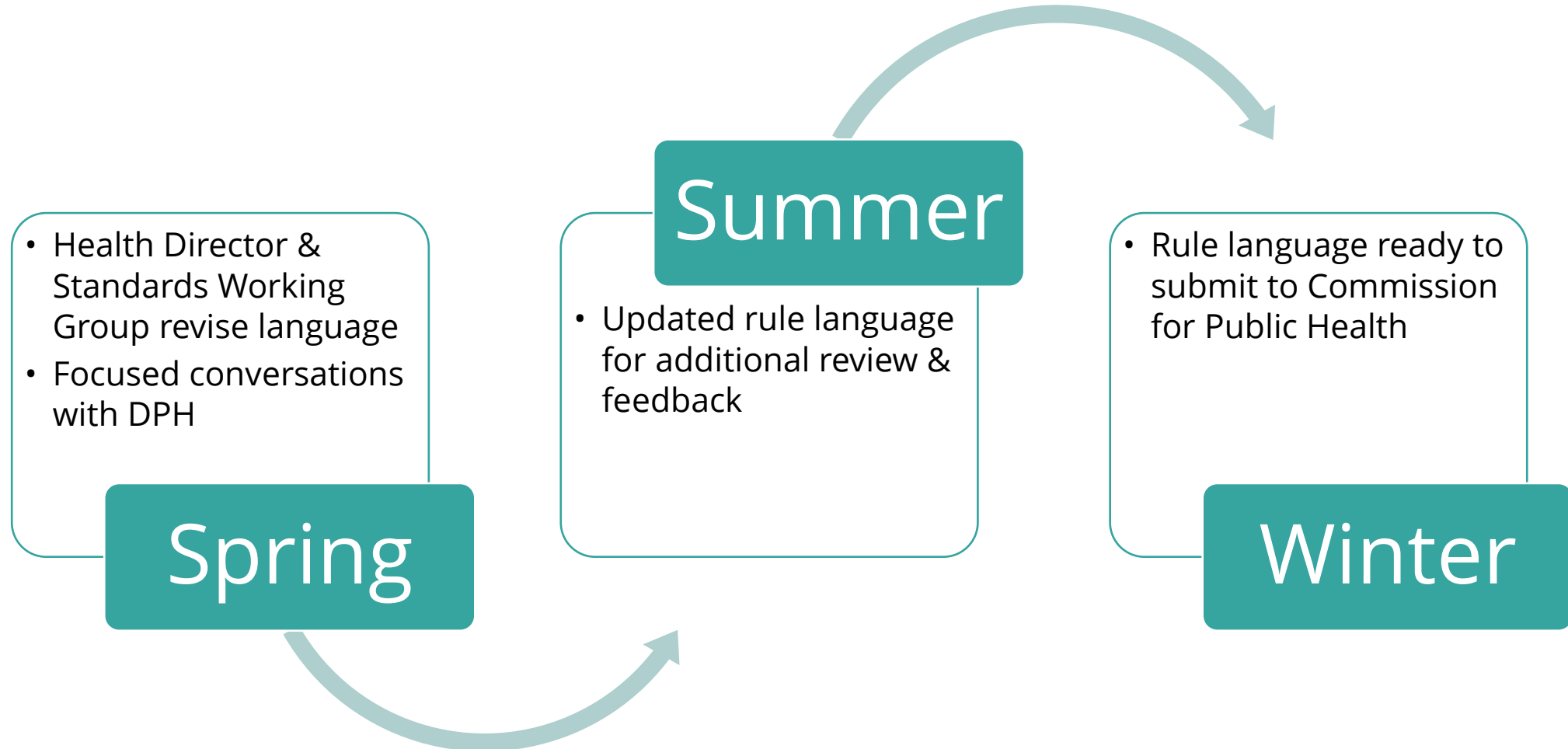


Informed by Past, Present, & Future Needs

- ✓ Health director feedback from 2019
- ✓ Phase 1 Public Comment feedback
- ✓ Phase 2 HDSAI 2022 implementation feedback
- ✓ Phase 3 initial public comment
- ✓ Annual survey data
- ✓ Crosswalk with FPHS and PHAB
- ✓ NCLHDA most-missed activity data

- ❑ Clarity between DPH and NCLHDA roles
 - ❑ Crosswalk between AAs and NCLHDA requirements
- ❑ Additional health director feedback
- ❑ Additional public comment feedback

Goals for 2024



Training Opportunities



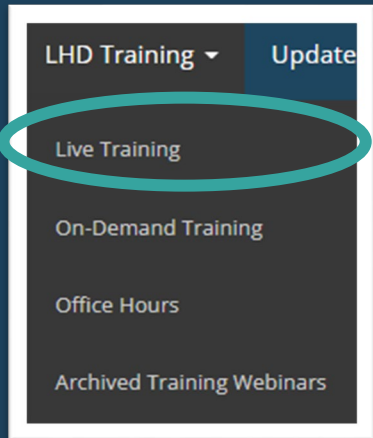
NORTH CAROLINA
Local Health Department Accreditation

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 - On-Demand Training
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Supporting Local Health Department Accreditation across N.C.'s 100 Counties

The NCLHDA team provides resources and consulting to ensure that all health departments meet and exceed the state's accreditation guidelines. Maintaining accreditation is an ongoing cycle with each department completing the reaccreditation process every four years. [Learn more about the program.](#)

Bi-Annual Trainings



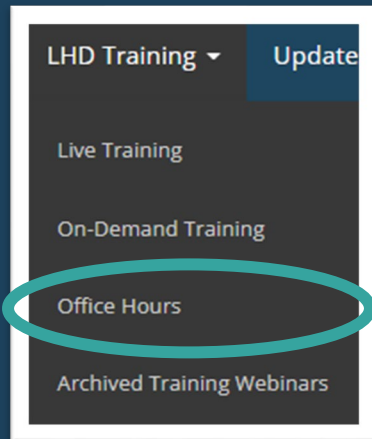
Accreditation 101: New Agency Accreditation Coordinator Training

- April 23, 1-5 pm
- Virtual, registration required

NCLHDA Dashboard Overview Webinar

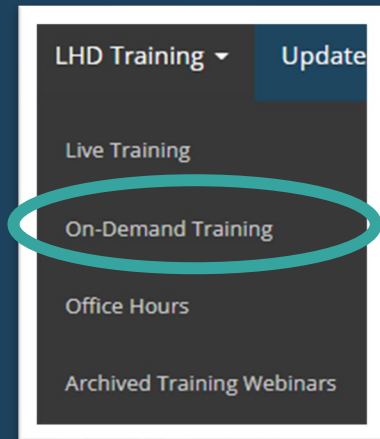
- April 25, 1-3 pm
- Virtual, registration required

Office Hours



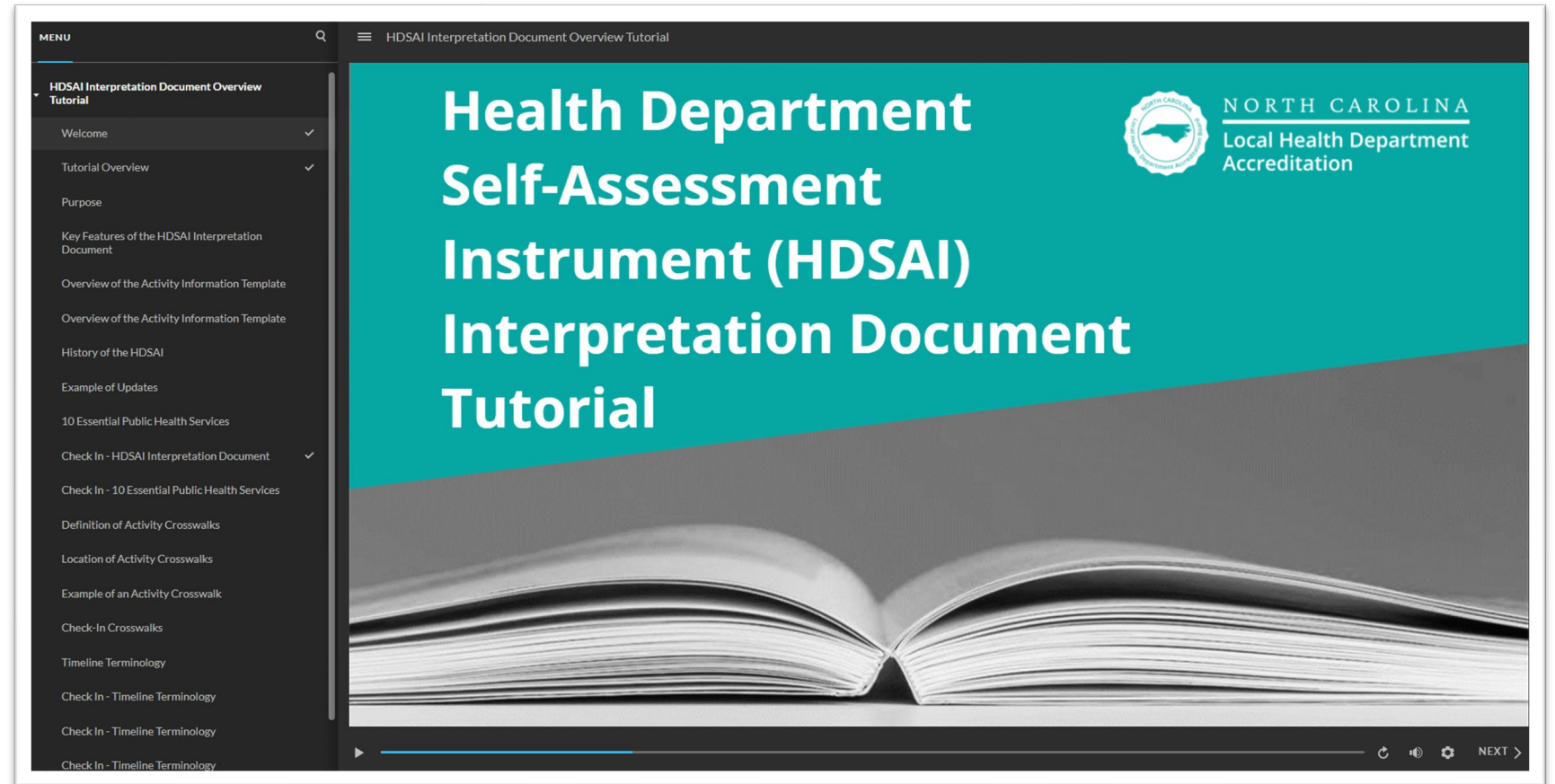
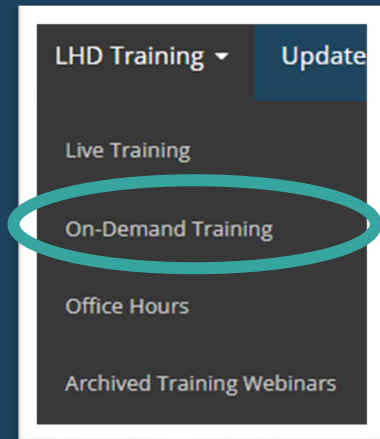
Feb 2024		
WED	9:00 am - 9:45 am	February Accreditation Office Hours
7		
Mar 2024		
WED	9:00 am - 9:45 am	March Accreditation Office Hours
6		
Apr 2024		
WED	9:00 am - 9:45 am	April Accreditation Office Hours
10		
May 2024		
WED	9:00 am - 9:45 am	May Accreditation Office Hours
1		
Jun 2024		
WED	9:00 am - 9:45 am	June Accreditation Office Hours
5		

On Demand Training

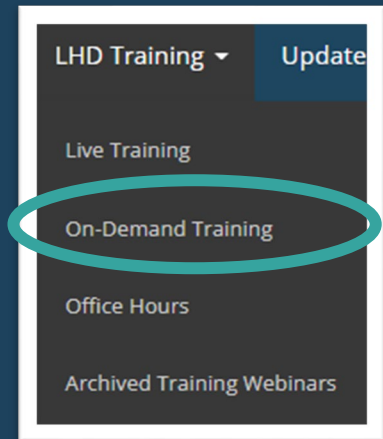


The Role of Agency Accreditation Coordinators

On Demand Training



On Demand Training



NCLHD Accreditation Dashboard User Guide 2023

BEGIN GUIDE

This Guide provides an overview of the North Carolina Local Health Department Accreditation(NCLHDA) Dashboard.

Select any of the topics below to get started.

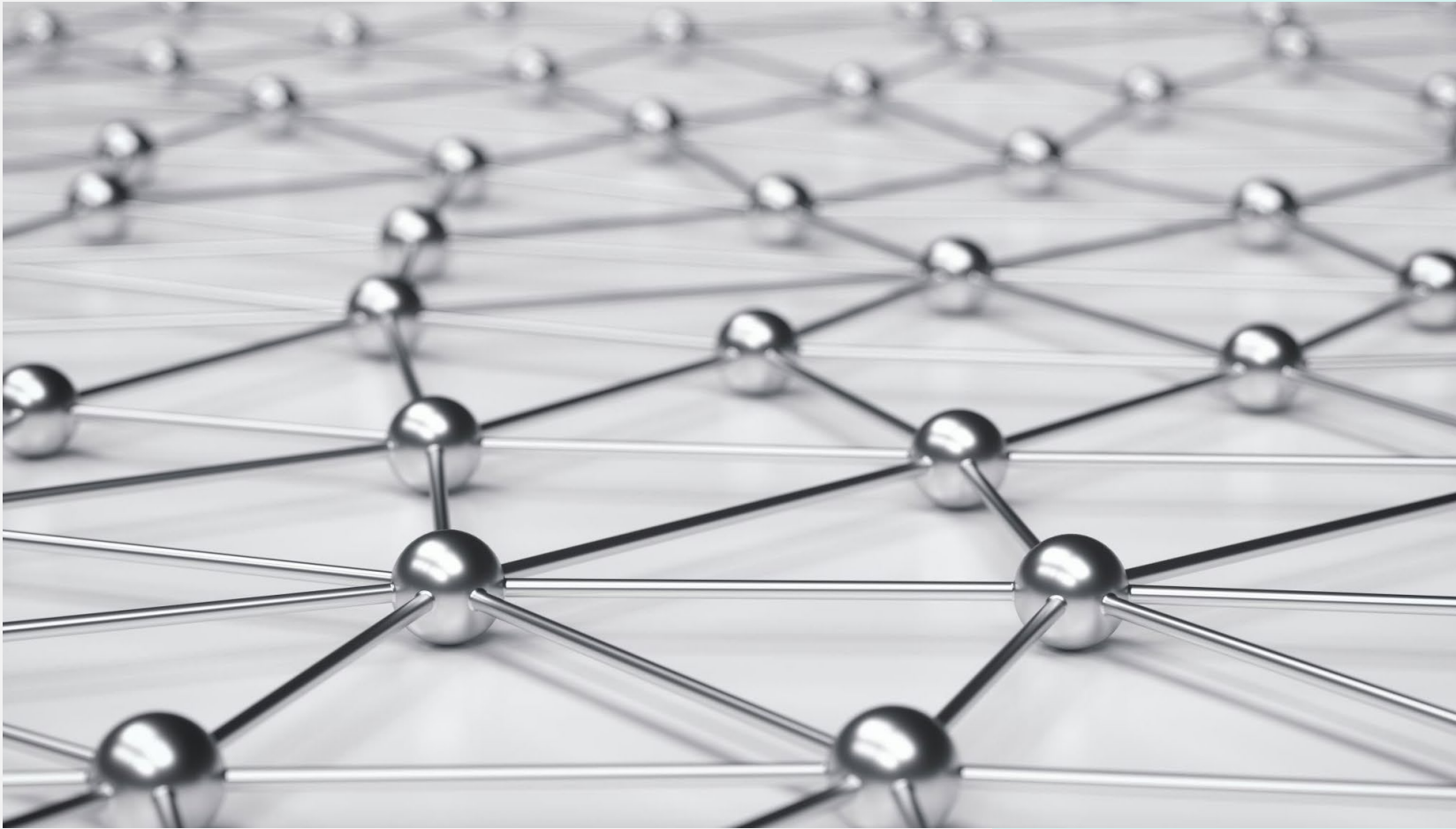


Section 1: Features for All Users

Section 2: Features for Org Admin Users

Section 3: Site Visit Review Process

Section 4: Where to Go for Help



RESOURCES AND INITIATIVES

New to Accreditation

Accreditation Process ▾

LHD Training ▾

Upd

[Accreditation Process](#)[Accreditation Documents](#)[Personnel Records](#)[Health Department Self-Assessment Instrument \(HDSAI\)](#)[Health Department Site Visit Preparation Materials](#)[Flowchart of the Accreditation Process](#)[Accreditation Cycle Schedule](#)[Vocabulary for the NCLHD Accreditation Process](#)[New to Accreditation?](#)

NORTH CAROLINA Local Health Department Accreditation

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Accreditation Process

[Accreditation Documents](#)[Personnel Records](#)[Flowchart of the Accreditation
Process](#)[Vocabulary for the NCLHD
Accreditation Process](#)[Accreditation Cycle Schedule](#)[New to Accreditation?](#)

New to Accreditation?

Welcome to the North Carolina Local Health Department Accreditation Program. This website contains a wealth of resources to support the NCLHD Accreditation process. This guide helps you know where to start!

Get Plugged In

1. Check and make sure your agency's [contact information](#) is current
[Make changes](#) as needed!
2. Sign up for Monthly Highlights, our newsletter where we share program updates and resources.

Monthly Highlights

Updates and Shared Resources

[HDSAI Interpretation 2022](#)[NCLHDA Dashboard](#)[Stories from the Field](#)[Monthly Highlights](#)[Resources](#)[Why Accreditation Matters
for Local Public Health](#)[Regional Workgroups](#)[AAC Contact List](#)

Monthly Highlights

Sign up to receive Monthly Highlight newsletters in your inbox on the first Wednesday of each month and explore previous editions online.

Email

First Name

Last Name

Submit

NCLHDA Program Monthly Highlights January 2023

New Releases Happy New Year! With the successful Fall 2022 site visit cycle under our belt, we welcome 2023 with excitement as we continue to adapt and evolve the NCLHD Accreditation Program to better meet the needs of and meaningfully ... [Continued](#)

NCLHDA Program Monthly Highlights December 2022

Updates & Resources

 **NORTH CAROLINA**
Local Health Department Accreditation

Search this site... 

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Supporting Local Health Department Accreditation Counties

The NCLHDA team provides resources and consulting to ensure that all of North Carolina's accreditation guidelines. Maintaining accreditation is an ongoing cycle with each local health department. The process every four years. [Learn more about the program.](#)

- Updates & Shared Resources
- NCLHDA Dashboard
- Stories from the Field
- Monthly Highlights
- Why Accreditation Matters for Local Public Health
- Resources
- Regional Workgroups and Advisory Council
- AAC Contact List

Communication Tools

Updates and Shared Resources

[HDSA Interpretation 2022](#)[NCLHDA Dashboard](#)[Stories from the Field](#)[Monthly Highlights](#)[Resources](#)[Why Accreditation Matters
for Local Public Health](#)[Regional Workgroups](#)[AAC Contact List](#)

Why Accreditation Matters for Local Public Health

The NCLHD Accreditation Team is preparing a series of communication tools to help Agency Accreditation Staff inform their colleagues and partners about the accreditation process and its value.

These tools use a rocket launchpad analogy for the accreditation process.



Public health partnership builds a launchpad for thriving communities.

Local health departments and their partnerships launch and steer communities towards goals – whether those goals address quality improvement, health equity, social determinants of health, or other community priorities.



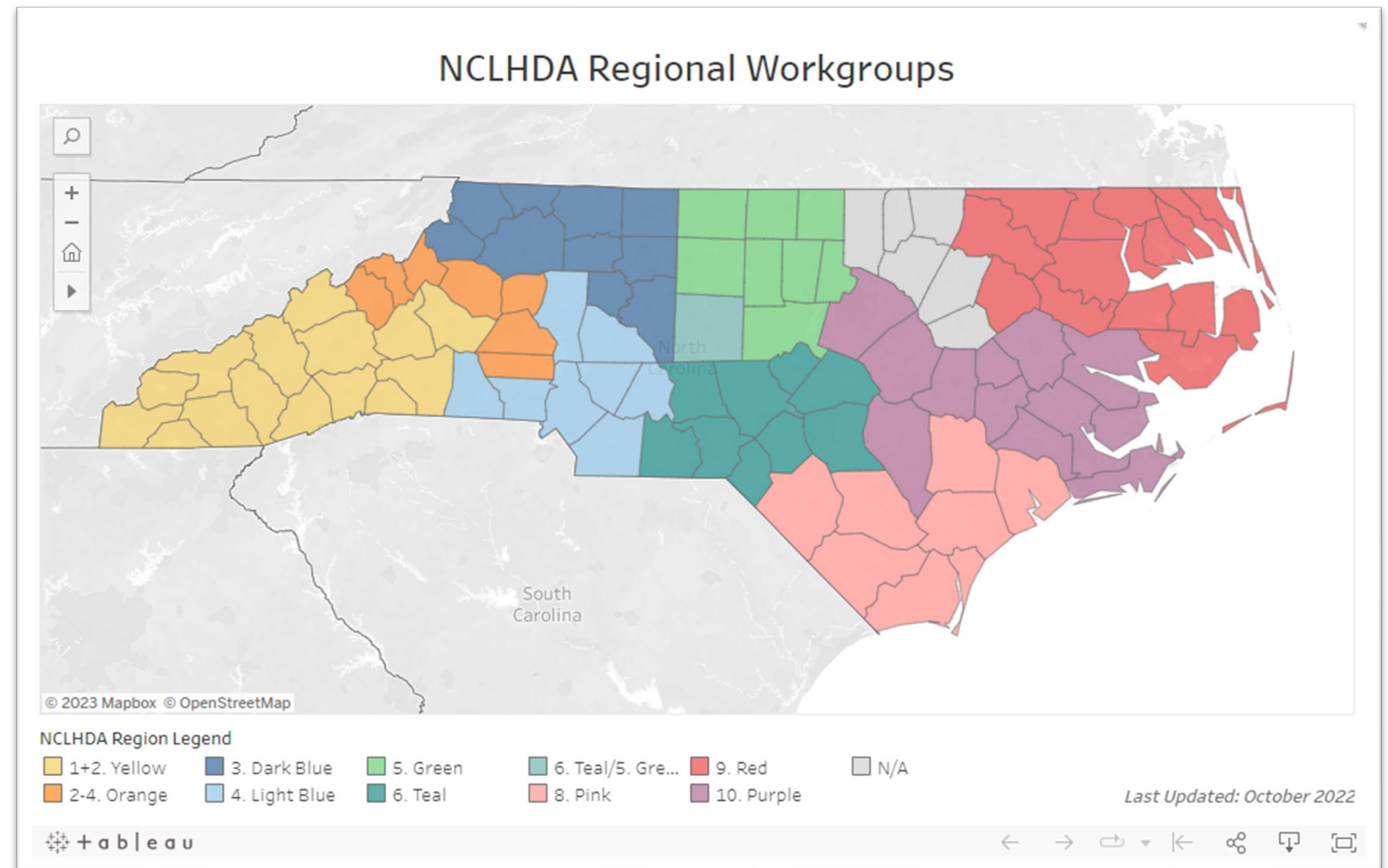
Local health department accreditation helps ensure that our public health launches are successful.

Accreditation provides a structure to assess, maintain, and advance local health departments so they can effectively work towards their goals.

Using the launchpad analogy, we have prepared materials that align with four phases of accreditation: launchpad maintenance, material review, systems check, and ready for take-off!

Regional Workgroups

Updates and Shared Resources

[HDSA Interpretation 2022](#)[NCLHDA Dashboard](#)[Stories from the Field](#)[Monthly Highlights](#)[Resources](#)[Why Accreditation Matters
for Local Public Health](#)[Regional Workgroups](#)[AAC Contact List](#)

AAC Contact List



NORTH CAROLINA
Local Health Department
Accreditation

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Agency Accreditation Coordinator (AAC) Contact List

The following table provides AAC contact information for each health department. To quickly jump to a specific health department, type in the first few letters of the county or region name into the search bar below.

Need to update your Accreditation team information? Use our [Contact Update Form](#).

Last Updated 12/22/2023

Show 100 entries

Search:

[illegible]

County or Region	PRIMARY		PHONE NUMBER	SECONDARY		PHONE NUMBER
	AAC NAME	E-MAIL ADDRESS		or CO-AAC NAME(s)	EMAIL ADDRESS	

**Please check that your contact information is up to date.
Submit corrections on the [New to Accreditation page](#)**

Program Data



The screenshot shows the homepage of the North Carolina Local Health Department Accreditation website. The header features the NCLHDA logo, the title "NORTH CAROLINA Local Health Department Accreditation", and a search bar. The navigation bar includes links for Home, Calendar, About the NCLHDA Program, Accreditation Process, LHD Training, Updates & Resources, and Program Data. The Program Data dropdown menu is open, showing links to Program Data, Annual Reports, Annual Survey Results, Site Visit Data Viz, Conference Presentations, and Data Archives. The main content area has a heading "Supporting Local Health Department Accreditation Across N.C. Counties" and a paragraph describing the NCLHDA team's role in providing resources and consulting to local health departments.

 **NORTH CAROLINA**
Local Health Department Accreditation

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Supporting Local Health Department Accreditation Across N.C. Counties

The NCLHDA team provides resources and consulting to ensure that all of North Carolina's local health departments meet the state's accreditation guidelines. Maintaining accreditation is an ongoing cycle with each department completing the process every four years. [Learn more about the program.](#)

Program Data
Annual Reports
Annual Survey Results
Site Visit Data Viz
Conference Presentations
Data Archives

Annual Survey

Program Data

[Data Archives](#)[Site Visit Data Viz](#)[Annual Reports](#)[Conference Presentations](#)[Accreditation Evaluation and
Stakeholder Reports](#)[Publications](#)[Annual Survey Results](#)

The screenshot shows a presentation slide titled "Annual Survey Overview". At the top, there is a navigation bar with tabs: Overview, Role, 1.1 Overall Value, 1.2 Process, 1.3 Benefits, 1.4 Other Results, 2.1 Strategy, 2.2 Strategic Focus, 2.3 Why Accred, 3.1 Training, 3.2 Dashboard, 4.1 Staff, 4.2 Comms, 5.1 Next Steps, and 5.2 Summary. The "Overview" tab is selected. Below the navigation bar, the slide content includes a title "Annual Survey Overview", a paragraph stating "The NCLHDA annual survey is administered at the end of every fiscal year to health directors, AACs, and other Accreditation team members.", and another paragraph stating "This report focuses on survey data collected in May 2023, with comparison data from 2018-2022." To the left of the main content, there is a "How to Navigate:" section with two paragraphs: "To move between slides, select a tab at the top or click the arrows at the top of the slide to advance." and "To download slides, click the download button at the bottom right corner, select 'PowerPoint,' and then click the blue 'download' button." To the right of the "How to Navigate:" section, there is a list of five components: "Overall Program & Process Satisfaction", "Strategic Projects", "Training & Support", "Staff & Communication", and "Opportunities for Improvement & Summary". At the bottom right of the slide, there is a green circular button with a white arrow. At the bottom of the presentation viewer, there is a footer bar with the Tableau logo and navigation icons.

< Overview Role 1.1 Overall Value 1.2 Process 1.3 Benefits 1.4 Other Results 2.1 Strategy 2.2 Strategic Focus 2.3 Why Accred 3.1 Training 3.2 Dashboard 4.1 Staff 4.2 Comms 5.1 Next Steps 5.2 Summary >

Annual Survey Overview

The NCLHDA annual survey is administered at the end of every fiscal year to health directors, AACs, and other Accreditation team members.

This report focuses on survey data collected in May 2023, with comparison data from 2018-2022.

How to Navigate:

To move between slides, select a tab at the top or click the arrows at the top of the slide to advance.

To download slides, click the download button at the bottom right corner, select "PowerPoint," and then click the blue "download" button.

Each slide focuses on a different component of the program, broken into five chapters:

- Overall Program & Process Satisfaction
- Strategic Projects
- Training & Support
- Staff & Communication
- Opportunities for Improvement & Summary

Tableau

Annual Report

Program Data

Data Archives

Site Visit Data Viz

Annual Reports

2019-2020 Annual Report

2020-2021 Annual Report

2018-2019 Annual Report

2017-2018 Annual Report

2016-2017 Annual Report



Keep Updated!

- Regularly review website for updated information
- Keep an eye on email for monthly highlights
- Make sure we have up-to-date contact information for agency AAC and back-up AAC



If you have a question:

1. Review materials on website
2. Email us



NCLHDaccreditation@unc.edu



QUESTIONS AND DISCUSSION

Thank you.

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The North Carolina Local Health Department Accreditation Program is part of the North Carolina Institute for Public Health at the Gillings School of Global Public Health at the University of North Carolina at Chapel Hill.

