



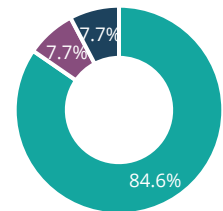
Bi-Annual Update on Reaccreditation

Fall 2022 Site Visits

Overview

In the fall of 2022, site visits were conducted for the reaccreditation of 13 local health departments in North Carolina: Alexander, Buncombe, Carteret, Chatham, Davidson, Henderson, Martin-Tyrell-Washington District, New Hanover, Pamlico, Pender, Toe River District, Yadkin, and Yancey. These agencies received their 90-day accreditation notification in March 2022, and site visits were conducted in fall 2022. Twelve agencies were recommended for reaccreditation, 11 with honors. Yancey County Health Department was newly formed prior to their site visit and as such was recommended for conditional accreditation. Due to their unique scenario as a new health department, their data are excluded from activity-specific analysis.

Reaccreditation Status,
Fall 2022 (n=13)



- Reaccredited with Honors (11)
- Reaccredited (1)
- Conditional Accreditation (1)

Activities Missed

Prior to 2020, the number of activities missed in the initial site visit generally ranged from 0 to 20 activities, with an average of 4.4 activities missed per agency, based on nine years of reaccreditation data. In winter 2020, the last time site visits were conducted, agencies on average missed 2.3 activities. In fall 2022, reaccredited health departments missed 1.6 activities on average, almost a third of the historical average, and ranged from 0 to 3 activities. Twenty-five percent (3 LHDs) did not miss any activities. Of the 19 total missed activities, 7 were in the Assurance standard. Four activities were missed in the Facilities and Administrative Services section, which has historically been the standard with the most not-met activities, and no activities were missed in the Policy standard. The most commonly missed activities in fall 2022 were Activities 5.1, 24.3, and 33.5 (cited 3 times each), with all other activities missed just once. Historically, Activity 24.3 is the second most-missed activity with 27.5% of previous site visits not meeting this activity.

Suggestions for Quality Improvement

For the fall 2022 site visits, there were an average of 8 activities suggested for quality improvement per health department, with a range from 4 to 15 activities. Activities across all standards were suggested for quality improvement, with 17% of SQIs in Assessment, 12% in Policy, 30% in Assurance, 25% in Facilities & Administrative Services, and 15% in Governance. Specifically, the most common activities suggested for quality improvement were Activity 24.3 (cited 6 times) and Activities 7.3, 27.3, and 36.3 (all cited 4 times). As with the site visit data, these numbers are lower than the historical trends. From 2011 – Fall 2019, the average number of activities suggested for quality improvement was 10.8 with a range from 2 to 31 activities, most commonly from the Facilities & Administrative Services (37%) and Assurance (24%) standards. Historically, Activities 30.6, 24.3, 30.3 and 30.2 are the most commonly cited activities suggested for quality improvement.

Summary

Overall, the site visits conducted in fall 2022 continue to be better than the historical averages, and this is reflected in that over 80% of the agencies received reaccreditation with honors. With HDSA Interpretation Document revisions, we saw improved success specifically in the Facilities and Administrative Services standard. The findings from the fall 2022 site visits reflect a continued improvement in site visit performance when compared to historical trends.