



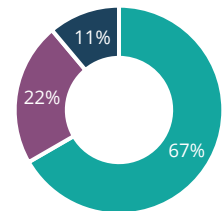
Bi-Annual Update on Reaccreditation

Fall 2023 Site Visits

Overview

In the fall of 2023, site visits were conducted for the reaccreditation of 9 local health departments in North Carolina: Anson, Catawba, Craven, Granville Vance, Harnett, Lenoir, Macon, Nash, and Stanly. These agencies received their 90-day accreditation notification in March 2023, and site visits were conducted between August-October 2023. Eight agencies were recommended for reaccreditation, 6 of those with honors. Nash County Health Department was recommended for conditional accreditation.

Reaccreditation Status, Fall 2023 (n=9)



- Reaccredited with Honors (6)
- Reaccredited (2)
- Conditional Accreditation (1)

Activities Missed

In fall 2023, reaccredited health departments missed 4.4 activities on average, with a range from 0 to 31 activities with a median of one missed activity. Three LHDs did not miss any activities. This is fairly consistent with historical averages.

Between 2011 and 2020, the number of activities missed in the initial site visit generally ranged from 0 to 20 activities, with an average of 4.4 activities missed per agency. Since implementing the documentation requirement revisions in 2022, the average number of missed activities between fall 2022 and winter 2023 was 1.8.

The most commonly missed activity in fall 2023 was Activities 5.1 (cited 3 times), followed by activities 24.3, 26.1, 26.3, 31.4, 31.5, and 33.5 which were missed twice each. Historically, Activity 24.3 is the second most-missed activity with just over a quarter of previous site visits not meeting this activity.

Number of missed activities and suggestions for quality improvement (SQIs) by standard:

	Assessment	Policy Dev	Assurance	Facilities & Admin	Governance	Total
Missed	5	3	10	10	12	40
SQIs	8	15	26	16	19	84

Suggestions for Quality Improvement

For the fall 2023 site visits, there were an average of 9 activities suggested for quality improvement per health department, with a range from 3 to 38 activities and a median of 6. Activities across all standards were suggested for quality improvement, as shown in the table above. Specifically, the most common activities suggested for quality improvement were Activity 24.3 (cited 5 times) and Activity 31.5 (all cited 4 times). These numbers are also consistent with historical trends. From 2011 – Fall 2019, the average number of activities suggested for quality improvement was 10.8 with a range from 2 to 31 activities, most commonly from the Facilities & Administrative Services (37%) and Assurance (24%) standards.

Summary

Overall, the site visits conducted in fall 2023 are consistent with recent trends, with two thirds of the agencies receiving reaccreditation with honors. With HDSA Interpretation Document revisions, the program continues to see improved success among many of our health departments, and NCLHDA will work to support health departments in the conditional accreditation status.